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APPLICATION NO.	FI	LING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
10/750,705	01/02/2004		Philip S. Siegel	067439.0155	3801
5073	7590	07/19/2006		EXAMINER	
BAKER BO	TTS L.I	P.	OUELLETTE, JONATHAN P		
2001 ROSS A SUITE 600	AVENUE			ART UNIT PAPER NUMBER	
DALLAS, T	X 75201	-2980		3629	

DATE MAILED: 07/19/2006

Please find below and/or attached an Office communication concerning this application or proceeding.

	Application No.	Applicant(s)	
	10/750,705	SIEGEL, PHILIP S	i.
Office Action Summary	Examiner	Art Unit	
	Jonathan Ouellette	3629	
The MAILING DATE of this communication of the second se	nication appears on the cover sheet	with the correspondence add	iress –
A SHORTENED STATUTORY PERIOD F WHICHEVER IS LONGER, FROM THE N - Extensions of time may be available under the provision: after SIX (6) MONTHS from the mailing date of this com: If NO period for reply is specified above, the maximum s - Failure to reply within the set or extended period for repl Any reply received by the Office later than three months earned patent term adjustment. See 37 CFR 1.704(b).	MAILING DATE OF THIS COMMUIS of 37 CFR 1.136(a). In no event, however, may munication. tatutory period will apply and will expire SIX (6) May will, by statute, cause the application to become	NICATION. a reply be timely filed  ONTHS from the mailing date of this con ABANDONED (35 U.S.C. § 133).	
Status			
<ol> <li>Responsive to communication(s) file</li> <li>This action is FINAL.</li> <li>Since this application is in condition closed in accordance with the pract</li> </ol>	2b) This action is non-final.  for allowance except for formal management		merits is
Disposition of Claims			
4)  Claim(s) 1-3 and 5-23 is/are pendin 4a) Of the above claim(s) is/a 5)  Claim(s) is/are allowed. 6)  Claim(s) 1-3 and 5-23 is/are rejecte 7)  Claim(s) is/are objected to. 8)  Claim(s) are subject to restri	are withdrawn from consideration.		
9) The specification is objected to by the specification is objected to by the specific speci	ection to the drawing(s) be held in abey g the correction is required if the drawing	rance. See 37 CFR 1.85(a). ng(s) is objected to. See 37 CFR	• •
Priority under 35 U.S.C. § 119			
12) Acknowledgment is made of a claim a) All b) Some * c) None of:  1. Certified copies of the priority 2. Certified copies of the priority 3. Copies of the certified copies	documents have been received. documents have been received in of the priority documents have been onal Bureau (PCT Rule 17.2(a)).	Application No en received in this National S	Stage
Attachment(s)  1) ☑ Notice of References Cited (PTO-892)  2) ☐ Notice of Draftsperson's Patent Drawing Review ( 3) ☐ Information Disclosure Statement(s) (PTO-1449 o	PTO-948) Paper N r PTO/SB/08) 5) Notice of	w Summary (PTO-413) lo(s)/Mail Date of Informal Patent Application (PTO-	-152)
Paper No(s)/Mail Date	6) 🔲 Other: _	·	

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#### **DETAILED ACTION**

#### Response to Amendment

1. Claim 4 has been cancelled; therefore Claims 1-3 and 5-23 are currently pending in application 10/750,705.

# Claim Rejections - 35 USC § 102

2. The following is a quotation of the appropriate paragraphs of 35 U.S.C. 102 that form the basis for the rejections under this section made in this Office action:

A person shall be entitled to a patent unless -

(e) the invention was described in (1) an application for patent, published under section 122(b), by another filed in the United States before the invention by the applicant for patent or (2) a patent granted on an application for patent by another filed in the United States before the invention by the applicant for patent, except that an international application filed under the treaty defined in section 351(a) shall have the effects for purposes of this subsection of an application filed in the United States only if the international application designated the United States and was published under Article 21(2) of such treaty in the English language.

- 3. <u>Claims 1-3, 5-10, 13, 15, 16, and 18-23</u> are rejected under 35 U.S.C. 102(e) as being anticipated by Drattell (US 2001/0032141 A1).
- 4. As per independent Claims 1, 20, and 22, Drattell discloses a method (system, computer product) for processing returned items of merchandise (Abstract, outsourced return center), comprising the steps of: providing returns guidelines for use by the local return agent in making a determination at a location remote from a return center as to the eligibility of an item for return (Fig.3, Para 0022, central system provides TRC locations with high-level of intelligence to manage efficiently the returns for each retailer thus allowing TRC to ensure compliance with retailer's return policy; Para 0017, return policies are also to be published

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by retailers on the web); receiving an item remotely determined to be eligible for return (Para 0017, determined by customer using retailer's published policies) at the return center (Para 0016); accessing one or more return rules of a merchant associated with the item (Para 0022, system provides retailer return policy information); and processing the return in accordance with the return rules (Para 0010, Para 0016, returns merchandise to retailer or manufacturer as directed).

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- 5. As per Claim 2, Drattell discloses wherein the method is performed by a third party on behalf of the merchant (Para 0010, outsourced return center).
- 6. As per Claim 3, Drattell discloses wherein the method is performed for multiple merchants (Para 0019, e-retailers and catalog merchants).
- 7. As per Claim 5, Drattell discloses electronically delivering notice of the return to a merchant associated with the return (Para 0022, Claim 16, equivalent to issuing debit to retailer for return transaction).
- 8. As per Claim 6, Drattell discloses wherein the processing step is performed by determining a final destination of the return (Para 0016, returned per retailer or manufacturer directions).
- 9. As per Claim 7, Drattell discloses wherein the processing step is performed by determining disposition of the return (Claim 11, examining the returned merchandise).
- 10. As per Claims 8, 21, and 23, Drattell discloses wherein the accessing step is performed via the Internet (Fig.3, Para 0023, Internet).
- 11. As per Claim 9, Drattell discloses wherein the processing step is performed by returning an ineligible return to the customer (rejecting/returning the return is an inherent part of the

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system for those goods that don't meet retailers' policies, see Para 0022: compliance module).

- 12. As per Claim 10, Drattell discloses wherein the processing step is performed by shipping the item to a location maintained by a merchant associated with the item (Para 0010, Para 0016, return merchandise to retailer).
- 13. As per Claim 13, Drattell discloses labeling the item for subsequent processing (Para 0016, Returning/Reshipping to merchant or manufacturer would include labeling item for shipment).
- 14. As per Claim 15, Drattell discloses wherein the receiving step is performed by receiving the item directly from a customer (Para 0005, customer returns item to nearest location).
- 15. As per Claim 16, Drattell discloses inspecting the item at the returns center (Para 0010,Claim 11, examining the returned merchandise).
- 16. As per Claim 18, Drattell discloses crediting an account associated with a customer associated with the return (Para 0010, credit customers).
- 17. As per Claim 19, Drattell discloses accessing transaction data associated with the item (Para 0022, tracking information, purchase transaction).

### Claim Rejections - 35 USC § 103

- 18. The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:
  - (a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negatived by the manner in which the invention was made.

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19. <u>Claims 11, 12, and 14</u> are rejected under 35 U.S.C. 103(a) as being unpatentable over Drattell in view of Roman et al. (US 2002/0010634 A1).

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20. As per Claim 11, Drattell fails to disclose wherein the processing step is performed by assigning the item to an on-line auction.

21. However, Roman discloses a system for processing returns and disposing of the returns using

an Internet auction web site (Para 0024).

22. Therefore, it would have been obvious to one of ordinary skill in the art at the time the

invention was made to have included disposing of the collected product using an auction or

Internet auction web site, as disclosed by Roman in the system disclosed by Drattell, for the

advantage of providing a method (system) for enabling local return of remotely purchased

products, with the ability to increase system cost effectiveness by offering several channels

for disposing of the returned merchandise.

23. As per Claim 12, Drattell fails to disclose wherein the processing step is performed by

shipping the item to a re-purchaser.

24. However, Roman discloses a system for processing returns and disposing of the returns using

an Internet auction web site (Para 0024), and then shipping the item to the "e-Buyer" (Para

0025, Phase 8 and 9).

25. Therefore, it would have been obvious to one of ordinary skill in the art at the time the

invention was made to have included wherein the processing step is performed by shipping

the item to a re-purchaser, as disclosed by Roman in the system disclosed by Drattell, for the

advantage of providing a method (system) for enabling local return of remotely purchased

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products, with the ability to increase system cost effectiveness by offering several channels for disposing of the returned merchandise.

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- 26. As per Claim 14, Drattell fails to expressly disclose wherein the receiving step is performed by receiving the item from a carrier.
- 27. However, Roman discloses a third-party system for processing returns, which receives the returns from the customer via a carrier (Para 0019-0020, US Postal Service).
- 28. Therefore, it would have been obvious to one of ordinary skill in the art at the time the invention was made to have included wherein the receiving step is performed by receiving the item from a carrier, as disclosed by Roman in the system disclosed by Drattell, for the advantage of providing a method (system) for enabling local return of remotely purchased products, with the ability to increase system effectiveness and customer service by offering customers several channels for returning merchandise.
- 29. <u>Claim 17</u> is rejected under 35 U.S.C. 103(a) as being unpatentable over Drattell in view of Schwab et al. (US 2002/0019777 A1).
- 30. As per Claim 17, Drattell fails to expressly disclose consolidating items to be shipped to a common destination.
- 31. However, Schwab discloses a third party returns processing system which bundles all returns dedicated to a specific merchant (Para 0050).
- 32. Therefore, it would have been obvious to one of ordinary skill in the art at the time the invention was made to have included wherein the processing step is performed by shipping the item to a re-purchaser, as disclosed by Schwab in the system disclosed by Drattell, for the advantage of providing a method (system) for enabling local return of remotely purchased

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products, with the ability to increase system cost effectiveness by consolidating shipments to like destinations.

# Response to Arguments

- 33. Applicant's arguments filed 5/9/2006, regarding Claims 1-3 and 5-23, have been fully considered but are most in view of the new ground(s) of rejection.
- 34. Applicant's amendment necessitated the new ground(s) of rejection presented in this Office action. Accordingly, **THIS ACTION IS MADE FINAL**. See MPEP § 706.07(a).

  Applicant is reminded of the extension of time policy as set forth in 37 CFR 1.136(a).
- 35. A shortened statutory period for reply to this final action is set to expire THREE MONTHS from the mailing date of this action. In the event a first reply is filed within TWO MONTHS of the mailing date of this final action and the advisory action is not mailed until after the end of the THREE-MONTH shortened statutory period, then the shortened statutory period will expire on the date the advisory action is mailed, and any extension fee pursuant to 37 CFR 1.136(a) will be calculated from the mailing date of the advisory action. In no event, however, will the statutory period for reply expire later than SIX MONTHS from the date of this final action.

#### Conclusion

36. The prior art made of record and not relied upon is considered pertinent to applicant's disclosure.

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37. Additional Literature has been referenced on the attached PTO-892 form, and the Examiner suggests the applicant review these documents before submitting any amendments.

- 38. Any inquiry concerning this communication or earlier communications from the examiner should be directed to Jonathan Ouellette whose telephone number is (571) 272-6807. The examiner can normally be reached on Monday through Thursday, 8am 5:00pm.
- 39. If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor,

  John Weiss can be reached on (571) 272-6812. The fax phone numbers for the organization
  where this application or proceeding is assigned (703) 872-9306 for all official
  communications.
- 40. Any inquiry of a general nature or relating to the status of this application or proceeding should be directed to the receptionist whose telephone number is (703) 306-5484.

July 12, 2006

Jonathan Ouellette Patent Examiner

Technology Center 3600